

Webinar on

Confrontational Conversations: Ouch! Aggression! And Compsure!

Learning Objectives

- *What to say, how to say it, when to say it, all the while being in complete control of yourself*
- *Keep your confidence high! Don't let them bully you into submission*
- *Keep your emotions in check. Tips to avoid crying, screaming, and blanking out*
- *Prepare yourself to say what you should say (and take the professional path, not the emotional one)*
- *How to give feedback in stressful situations*



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Learn to keep your cool at the same time as confronting someone!

Learn powerful strategies and techniques for dealing with those confrontations you've been avoiding! Reduce your stress, increase your effectiveness, and repair the relationships damaged by the conflict. We'll discuss how to handle the confrontation, things to say, how to say them, all while maintaining your composure and defusing anger for both of you

Learn professional confrontation skills that will allow you to maintain control, confidence, and composure!

PRESENTED BY:

Rhonda Scharf CSP, HoF, GSF, Insightful ... humorous ... entertaining ... even contagious ... words that are often used to describe Rhonda Scharf. A speaker with the uncanny ability to look at the normal and see something quite different.

On-Demand Webinar

Duration : 60 Minutes

Price: \$200

Webinar Description

Control, Confidence & Composure in the most highly charged situations! Learning to confront someone can be done easily and quickly! No more panic, no more holding back from saying what you want to say. Learn professional confrontation skills that will allow you to maintain control, confidence, and composure!

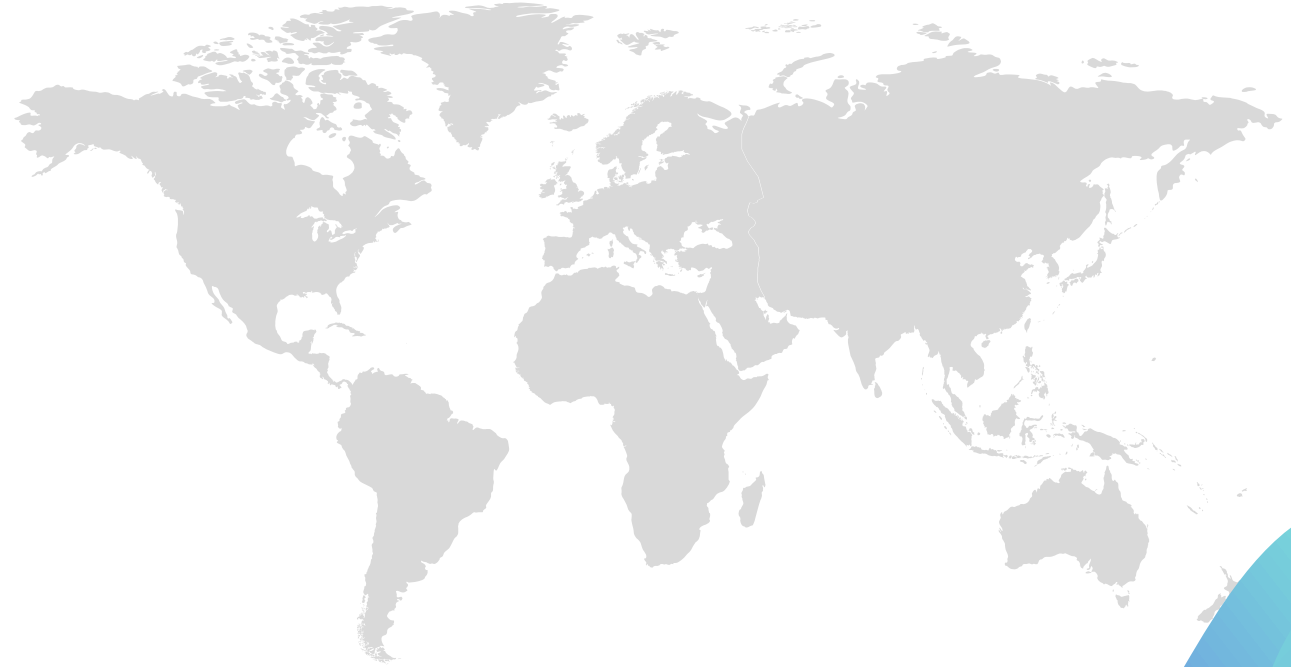
If you are like most people when a situation requires you to say something, you either lash out in anger or say the wrong thing. Do you ever walk away and say “I wish I had said”?

Those days are over. Confrontation Skills can be learned, practiced and mastered.



Who Should Attend ?

Anyone who is nervous about having a confrontational conversation with anyone either personally or professionally



To register please visit:

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